

## Hotel spoken English -(Chinese Edition)



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## HOTEL SPOKEN ENGLISH -(CHINESE EDITION)



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paperback. Book Condition: New. Ship out in 2 business day, And Fast shipping, Free Tracking number will be provided after the shipment. Paperback. Pub Date :2012-08-01 Pages: 218 Publisher: Guangdong Economic Press Limited Basic information title: Hotel spoken English - Price: 32.8 yuan Author: Zhang Qian. Hongyuan Chau. Luo Jiang ed Press: Press Limited Publication Date :2012-8-1 ISBN: 9787545413663 Number of words: 194.000 yards: 218 Revision: 1 Binding: Paperback: 16 product size and weight: Editor's Summary English as an international language. in Superior hotel which has become The main working language staff mastery of English is also one of the important indicators assessed Hotel Star. Hospitality Industry requires the English highly specialized general grasp of spoken English is more difficult to respond directly to guests. barriers to communication with the guests. this will result in a direct impact on the quality of service. Hotel spoken English (3) the main face of the hotel staff with some English-based. it's written to restore a common scene in the hotel services mainly through dialogue. combination of words. syntax. and the explanation of the mode of operation so that English The learner is able to master not only the hotel's professional English. but also to help the understanding of hotel operations departments work skills. operational processes and business knowledge. The book edited by Zhang Qian. Hongyuan Chau. Luo Jiang. The directory of Chapter Hotel Courtesy English first chapter basic hotel etiquette Lesson One Body Language Lesson body language Lesson Two Grooming Lesson grooming the Lesson Three Hotel Courtesy English Basic Expression the third lesson Hotels Politeness Chapter Food and Beverage English first Chapter dining spoken English Lesson One Western Restaurant Service Lesson Western Service Lesson Two Chinese Restaurant Service Lesson lunch service the Lesson Three Bar Service the third lesson Bar service Lesson Four Room Service...

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